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## PRESS RELEASE 10 December 2018

## PCC earns ISO certification for core processes

The Philippine Competition Commission attains its first ISO 9001:2015 certification for its Quality Management System (QMS), recognizing the agency's commitment to deliver public services such as its merger reviews, enforcement operations, and policy research in step with international standards.

The International Organization for Standardization (ISO) 9001:2015 certification is the latest version of the ISO 9001 standard which is widely-known and internationally accepted for quality management. The certification is considered a seal of recognition for organizations that are able to provide effective customer and regulatory services.

PCC's ISO certification covers the review processes in mergers and acquisitions, competition enforcement, competition policy formulation and research, capacity building, and advocacy that are in compliance with international standards of service.

"The certification is a testament to PCC's strong commitment to consistently execute its mandate towards merger reviews, enforcement cases, and other operations that meet international standards," said PCC Chairman Arsenio M. Balisacan. "This demonstrates PCC's ability to provide quality and timely regulatory and enforcement requirements."

The PCC achieved its status only after two (2) years in operation, with the Commission being the only ISO-certified public body among national government agencies organized since 2016.

The certification is valid from November 21, 2018 until November 20, 2021 after being audited by TÜV Rheinland, an international certification company based in Cologne, Germany.

"As the PCC Quality Policy emphasizes, the Commission shall continually commit to fulfill our mandate as a quasi-judicial agency, achieve our mission to prohibit anticompetitive practices, attain our vision of becoming a world-class competition authority, and improve our systems and processes to ensure the highest level of satisfaction of all our stakeholders," Balisacan added.



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